

## Improving Your Business

How well are Your People engaged in improving your business?



### **What Steven Bellamy had to say about our RAPID Program:**

"The Rapid Program has provided Miele Australia with a platform for change. It is a tool which engages the workforce and greatly assists in creating a culture of continuous improvement. No longer do we need to rely on a few to develop and implement large projects, rather, we have a broader base of our team working on smaller (in scope), more detailed initiatives to remove waste and improve our service levels."

*Pictured above:*

***Steven Bellamy, General Manager - Customer Service & Logistics ANZ, Miele Australia***

The opportunity is to actively involve your people in improving your business by:

- Identifying problems and opportunities
- Scoping and planning improvement activity and tasks
- Working together to develop solutions
- Delivering positive and practical business improvement solutions
- Building enthusiasm and excitement

### **Delivering results that are aligned to business goals**

If this isn't happening or happens intermittently or reactively to "fix" a problem then the Intelog Rapid methodology is worth considering

The Intelog Rapid is a robust and proven methodology that is easy to understand and simple to use

The people are trained in an interactive "learning by doing" method, with the right people engaged in the right way – working on real problems and issues.

Whether it's for the next business improvement project or to establish a continuous improvement methodology Intelog Rapid will:

- Deliver internal capability in problem solving and continuous improvement
- Develop interactive teamwork
- Provide more effective delivery of initiatives and improvements
- Improve moral with shared success
- Provide for interaction with leadership

## **The Intelog Rapid Program – Real action learning for any sized organisation**

### **Phase 1 -Training by “learning by doing”**

- **Engage your key people in solving a real and current problem**
- **They identify the current problem**
- **Using standard process improvement methodology they:**
  - Map and diagnose the problem
  - Identify real issues with the frontline people involved in the process
  - Establish the root causes
  - Create a Future State that solves the problems and eliminates the waste
  - Produce a business case for the change
  - Develop an implementation plan
  - Present to management for approval to proceed

Intelog will facilitate the specially designed training program including the management presentation.

### **Phase 2 – Training and Mentoring the Internal Coach/s**

Intelog will train and mentor the selected one or two internal coach/s in how to support the improvement teams as well as in the commencement of new improvement initiatives.

**Phase 2 is the key for the ongoing success of a continuous improvement program and culture as well as for ensuring project success and process improvement.**

#### **The Rapid Deliverable**

The training of your key people in:

- How to identify and improve key business processes
- How to implement the right solutions
- Ongoing support and leadership from trained internal coach/s

Intellog Business Performance Group can also provide a wide range of strategic management, process and technical business support services as well as ongoing training and performance reviews. We have training and education programs to build the skills and capabilities of your people.

For more information or a no obligation meeting please contact Andrew Stewart 0418 998 319 or Bernie Kelly 0421 915 608.



Intellog Pty Ltd  
ABN 80 067 529 079  
Level 2, 541 Blackburn Road  
Mt Waverley. Victoria 3149  
Telephone: (03) 9550 0855  
Facsimile: (03) 9550 0829  
Email: [intellog@Intellog.com.au](mailto:intellog@Intellog.com.au)  
Web Page: [www.intellog.com.au](http://www.intellog.com.au)